

How to Login to HeskaView+

Navigate to <https://www.heska.com/HeskaViewPlus>

The screen to the right will appear.

Your previous username has been imported to HeskaView+ for login. Your password is "Welcome1". You will be prompted to change this upon your first login.

NOTE: Please see the Troubleshooting section below for errors.

Click **OK**.

Change Password

***User ID.** Please verify the User ID in the top box is typed correctly and is the same username you were using to access Heska's previous cloud.

***Current Password.** Re-enter the password, Welcome1, in the "Current Password" field.

***New Password.** Please select a new password.

***Confirm Password.** Confirm the same password in the "Confirm Password" field".

Click **SAVE** and page to the right will load.

Congratulations! You've successfully logged into the new HeskaView+ website! Please see our other guides for site navigation and usage.

Troubleshooting

If you receive the error message to the right, one of the following is true:

- You may not remember your username.
- Someone from your institution using the same username has already changed the password.
- The username contained invalid characters that cannot be used in our upgraded system. Please contact Heska's Imaging Technical Support Services for assistance.

